

GOOD STUFF TO KNOW!

RECORDING METHOD

UVUE cameras use a loop recording method. When the card is full it deletes the oldest files and continues to record. The larger the memory card the more video is held before over writing. By default the "driving" folder is the largest but can be changed in the app to more "parking" files if you wish.

WHAT IS "PARKING MODE"?

Parking mode is the ability for a dash camera to record while the vehicle's ignition is off. It is often the most misunderstood feature of modern dash cameras. These are primarily drive cameras, parking mode is a secondary function.

PARKING MODE HAS LIMITATIONS SO LET'S TALK ABOUT WHAT IT CANNOT DO.

- No camera brand has an indefinite parking mode.
- Cameras can record in "low light", but not "no light".
- Parking mode CANNOT record side view of the vehicle.
- Parking mode performance is severely degraded in the rain/ice/frost/fog.

HOW LONG WILL PARKING MODE LAST?

The default time period is THREE hours. This time can be increased BUT will still end when the vehicle's battery reaches a lower level of 12.3v. The camera will then "sleep" to prevent a flat battery. Parking mode is designed for short operations such as shopping centre trips, not long airport stays. We err on the side of caution and pre-set a higher voltage cut off leading to a shorter parking mode. This being said the times will vary greatly between vehicles due to factors such as battery size, charge level, and temperature. **There is a parking mode tutorial download available at www.uvue.com.au/downloads for more information.**

ADDING A BATTERY PACK

If you would like to extend the time your camera can record in parking mode you can add a battery pack. This battery charges while you are driving and then powers your dashcam independently of the cars battery. We have two models of approximately 12 and 24 hours duration. Please consult your car dealer.

WATCHING VIDEOS ON A COMPUTER

Your dashcam videos can be watched with a simple viewer such as "VLC" or the "POT Player" directly from the memory card. Windows and Mac cannot directly show video as they do not natively support AVI files. To get more from your videos such as speed and location on Google maps please download and install the viewer software from www.uvue.com.au/downloads. There is a video tutorial on this software at www.uvue.com.au/videos.

MICROPHONE SETTINGS

Your UVUE Plus comes by default with audio recording turned off. This is because many people do not like being recorded in their own vehicle. However, something to consider is recording "admissions of fault" at road accidents where a person may admit fault then change their mind later.

IF I HAVE AN ACCIDENT WHAT DO I DO?

If you have had an accident or incident, it is important to safeguard your videos.

You can download video using the UVUE Plus app or remove either the memory card or the main camera body and keep in your possession. To remove the memory card, push the card in and it will pop out as it is spring loaded. If you wish to remove the camera body for safe keeping. The U22 slides up to remove and the U4K slides to the left for removal. Videos can later be viewed on a computer.

YOUR UVUE WARRANTY COVERS:

UVUE warrants that all Dash Cams sold and installed by us are free from defects and manufacturing errors for a period of five years from installation.

HOWEVER:

Due to variables in the operating environment, no performance guarantees can be given. For the best user experience you the owner have the responsibility of:

- **Checking operation of the camera periodically.**
- **Replacing the memory card every twelve months.**
- **Keeping windscreen / rear window and any external camera lenses clean.**
- **DO NOT place reflective sun shades behind camera.**

Should the unit fail after that time it will be replaced for a fee of \$249.00 for as long as you own the vehicle.

This warranty does not cover water, misuse, or physical damage. A service fee may be applicable if not a warranty issue. If you suspect a fault with your camera, please contact us on: 03 7031 8883

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UVUE

YOUR SILENT WITNESS



FRONT AND REAR DASH CAMS

Thank you for choosing us!

Here you will find information that will help you set up and use your new UVUE Plus Dash Cam plus extra information to make operation easier!

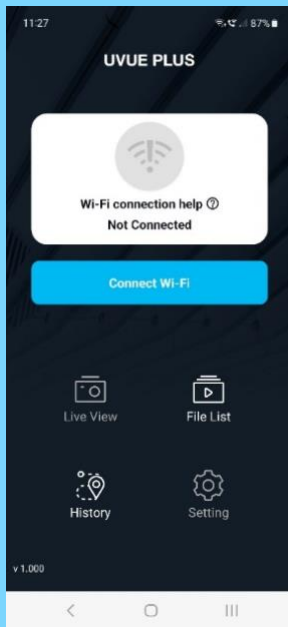
It includes:

- Your quick start guide
- "Good stuff to know"
- Memory card information
- Connecting to your smartphone
- Warranty information
- A Micro SD to USB card reader
- A QR code to take you to a page to register your warranty and view "how to videos"

If you need help, don't panic! We are here to help.

Call us: 03 7031 8883

WIFI CONNECTION



Scan for more information

iPhone Connection

1. Go to Settings > WiFi on your phone
2. Select the dashcam and enter password: 12345678
3. You will get a "tick" and a "No internet" message

Android Connection

1. Go to Settings > Connections > WiFi
2. Select the dashcam and enter password: 12345678
3. Wait for your phones "no internet message" and select connect or always connect. Different Android phones do this differently. Please call if you are having trouble.

My phone won't connect: Common problems:

- Being connected to Apple Car Play/ Android Auto
- Having a VPN enabled (EG: Nortons 360)
- Restart the phone
- WiFi not being turned on (green LED not illuminated)
- Camera in "Parking mode" (turn on WiFi manually)
- Permissions not granted when installing UVUE app
- Temporarily turn "OFF" mobile data on Android
- Incorrect password.
- Being connected to another WiFi network (or phone)
- Being outside of the vehicle (away from dashcam)

IMPORTANT - MEMORY CARDS

Modern dashcams use high-speed flash memory of class 10 or better. These are consumable items and should be replaced each year due to the heavy-duty cycle placed on them by modern dashcams. **All memory cards have a finite life.**

Worn out memory cards will cause problems such as:

- Failure of the camera to boot up
- No recordings
- "Hung" cameras possibly resulting in a flat battery
- Constant rebooting (boot looping)
- Error messages.

We recommend the "Samsung EVO" for our dashcams. Avoid the online purchase of large-capacity memory cards as we have seen many fakes and they will not work in your dashcam. Please buy your memory cards from reputable retailers like Officeworks etc.

Your camera will support up to a 512gb Samsung EVO.

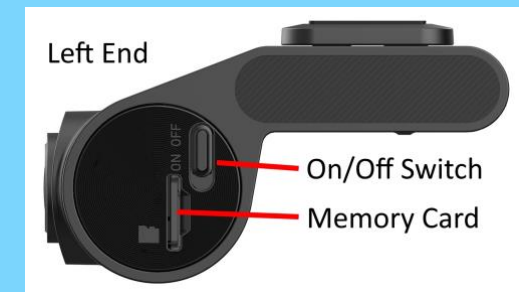


Memory card replacement

1. Turn off the power switch
2. Push the micro SD card into the camera to release it (the edge of a credit card is helpful)
3. Note: observe the orientation of the card as it slides out
4. Remove the old SD card and push in the new one. Please note the memory card can only be installed one way. If force is used and the card is reversed damage will occur to the cardholder
5. Turn on the power, start the car and wait for boot up. The camera will automatically format the new card
6. Check camera for normal operation

Shortcuts and memory card

U22: Panel button shortcuts



VOICE
REC
WiFi

Blue LED
Red LED
Green LED

Press Voice and WiFi buttons together for SD card format
NOTE: Formatting will reset password to "12345678"
Press Voice button for one second for audio record on/off
Press and hold Voice button to turn voice guidance on/off
Press Record button for manual record
Press the WiFi button to turn WiFi on/off manually

U4K: Panel button shortcuts

VOICE	Button 1 (top)
REC	Button 2 (centre)
WiFi	Button 3 (lower)

Press Voice and WiFi buttons together for SD card format
NOTE: Formatting will reset password to "12345678"
Press Voice button for one second for audio record on/off
Press and hold Voice button to turn voice guidance on/off
Press Record button for manual record
Press the WiFi button to turn WiFi on/off manually

