

# QUICK START | U7 AND U11 SERIES WIFI PRODUCT



## PHONE SETUP:

THIS IS A SIMPLE, THREE STEP PROCESS.

- ✓ APP SELECTION
- ✓ WIFI CONNECTION
- ✓ APP CONNECTION



## APP SELECTION

1. Select App store / Google play
2. Search: "WDVR"
3. "Get" (Apple)
4. "Install" (Android)

## WIFI CONNECTION

1. Go to: Settings > WiFi and turn on (if not on)
2. Search for "WDVR\_U11\_xxxxx (WiFi name)
3. Select and enter the password "12345678" and wait for confirmation

**Please note: Android 8 and 9 might complain about "No internet connection" Just dismiss this.**

## APP CONNECTION

1. Open WDVR app
2. Dashcam will automatically connect (if your phone is not connected you will see a prompt)

## MY PHONE WON'T CONNECT! - APPLE AND ANDROID PHONES ONLY

Common issues are:

1. Permissions not granted when installing WDVR app (if asked)
2. Turn "OFF" mobile data on Android 9
3. Incorrect password.
4. Being connected to another WiFi network (or phone)
5. WiFi turned off
6. Being physically too far from the camera

**Real Time:** Useful for aiming the camera and checking for clean lenses

**File:** Downloaded files saved to your phone and files on the camera.

**Settings:** Here you can change all camera setting, format memory card or perform a factory reset

**Icons:** Refer to owners guide. Most commonly used is the microphone on and off.

