

# MEMORY CARDS | U7 AND U11 SERIES

Modern dashcams use high speed flash memory of class 10 or better. **These are a consumable item and should be replaced each year** due to the heavy duty cycle placed on them by modern dashcams. Consider the difference between a memory card in a still camera compared to the work a memory card in a dashcam is doing! ALL flash memory has a finite life.

Worn out memory cards will cause problems such as:

- Failure of the camera to boot up (or turn on)
- Failed recordings
- "Frozen" cameras
- Constant rebooting (boot looping)
- Error messages from the camera

Sandisk Ultra or Samsung EVO are known to be compatible. (please note: not all cards are compatible) Samsung EVO is our first choice. These can be purchased from stores such as Officeworks or camera shops. **eBay should be avoided** as there are far too many counterfeit cards on sale. Class 4, class 6 and generic "unbranded" memory cards will not work properly in UVUE dashcams.

To replace:

1. Push the micro SD card into the camera to release it (the edge of a credit card is helpful)  
Note: observe the orientation of the card as it slides out
2. Remove the old SD card and push in the new one. Please note the memory card can only be installed one way. If force is used and the card is reversed damage will occur to the card holder
3. Wait for boot up. The camera will automatically format the new card
4. Check camera for normal operation

Memory card locations: Note remove non LCD model from holder.



For tech support  
please call :  
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